

October 1, 2020

As directed by Public Health, the COVID-19 outbreak situation at Concordia Place was declared resolved September 25, 2020. We are thankful for the support and patience of residents and family members in response to the necessary changes in visitation plans over the last several weeks. We are also thankful to the staff for their ongoing work to support and provide care for our residents.

Unfortunately, it was also announced September 25, 2020 that the Winnipeg Metropolitan Region is under Pandemic Response Level – Critical (Orange) as of September 28, 2020.

As such, designated family caregiver visits may continue as follows:

- Designated family caregivers may visit anytime and for any length of time during visiting hours of 10:00am to 6:00pm daily
- Up to two (2) designated caregivers may be identified by resident/ delegate, **but only one (1) may visit at a time**
- As previously, designated family visitors will be required to be screened before entry, to be signed in and out, to wear non-medical masks, and complete frequent hand hygiene.
- <https://sharedhealthmb.ca/files/covid-19-pch-visitation-principles.pdf>

General visits remain suspended at this time as cooler fall temperatures are not conducive to outdoor visits for residents. However, plans for an external shelter are underway and general visits will resume once the shelter and staffing supports are in place; appointments will be necessary. More information to follow when available.

Non-essential services, such as hairdressing and manicures remain suspended. Essential services provided by external healthcare professionals may be arranged as determined by the care team.

Ongoing infection prevention and control strategies in place before the outbreak that will continue include:

- Staff completing self-screening to see if testing is required;
- All staff who are in contact with residents to wear protective equipment to prevent any potential transmission between staff members and residents;
- Resident activities will be restricted to their own units; and
- If residents become symptomatic, they will be isolated from other residents.

We will continue to keep you updated on your family member's condition. Please feel free to call Shannon Croft at 204-661-7294, Amy Anis at 204-661-7217, or the front desk at 204-661-7372 at any time if you have questions.

Regards,

Kyla Gilmour RN BN GNC(C)

Director of Resident Services
Concordia Place