

Visitation Information Update –effective March 1, 2022

Visitor access continues to gradually expand and we thank you for your patience, cooperation, and respect for the guidelines as they change. Please be reminded that due to the increased risk of spread to residents in congregate settings with a vulnerable population with an increased risk for severe illness, the timing of these changes may be different from the changes that occur in public settings.

Visiting hours: daily 9:30am to 12:00pm AND 1:00pm to 5:00pm (includes weekends and holidays unless otherwise posted).

Designated Family Caregiver (DFC) Visits

- Designated family caregivers may continue to visit in the resident room anytime and for any length of time during the specific visiting hours noted above

Location	PPE	Maximum	Physical Distancing
Resident Room	Medical Mask Eye Protection (provided by facility)	Up to 2 may be identified Maximum of 1 may visit at a time unless both DFC are from the same household	Not required, appropriate PPE must be worn

- Will be screened before entry and will be signed in and out of the building and be required to provide contact information
- Will be required to follow Public Health/Infection Prevention & Control guidance, including hand hygiene and maintaining physical distancing
- Will be provided with a procedure mask and eye protection to be worn for the duration of the visit; staff will advise and provide support if additional precautions/protective equipment is required.

General Visitors – by appointment only

- To book an appointment, call the screener between 9:15am and 5:00pm at 431-277-5378
- Appointments are available 7-days a week between 9:15am to 12:00pm and 1:00p, to 5:00pm

Location	PPE	Maximum	Physical Distancing
Resident Room	Medical Mask Eye Protection (provided by facility)	1 may visit at a time unless 2 general visitors are from the same household	Must be maintained at all times
Visitation Shelter	Medical mask (provided by facility)	Maximum 1 at a time, physical distancing must be maintained	Must be maintained at all times

- Visitors will be screened before entry and will be signed in and out for the appointment and be required to provide contact information
- Provided PPE must be worn for the duration of the visit
- Visitors MUST complete hand hygiene upon entry to the building or shelter and before/after contact with the facility/shelter environment
- Visitors will also be provided a dated “Visitor” sticker that MUST be worn for the duration of the visit

- Visitors visiting in the resident room will escorted to and from the resident room for their visit
- Residents will be asked to wear a procedure mask if able

Please note all designated family caregivers and visitors are required to use the medical grade procedure mask provided by the facility.

Off-site visits or leave of absence (not required for essential health care services):

If the residents and driver are fully vaccinated, off-site visits or leave of absence are permitted, however, no overnight stays. Families are asked to connect with the Clinical Manager regarding plans for off-site visits or leaves of absence.

If the destination is a private residence, please be mindful of the following:

- All individuals aged 12 and up physically present at the gathering are fully vaccinated
- For individuals aged 5-11, vaccination is strongly recommended
- All individuals at the gathering must not have any cold/flu symptoms commonly associated with COVID-19
- No one present in the home should be under federal quarantine or isolation
- Masks are worn at any time physical distancing is not possible

Traveling in a vehicle is a high-risk situation for both the driver and the passenger, due to the close proximity of the individuals, the air flow in the vehicle and the time spent in close contact. When leaving the facility in a vehicle, the following is recommended:

- The number of people in the vehicle should be minimized to those considered necessary
- All residents and all drivers/escorts must wear a medical/procedure mask
- Direct travel to the destination and return to facility is recommended to minimize exposure and contacts. Physical distancing and masks are required other than for purposes of eating/drinking. Perform hand hygiene and replace masks after removal i.e. eating/drinking.
-

Please reach out to one of our Clinical Managers during regular business hours, Monday to Friday 8:00am to 4:15pm, if you have questions or concerns about the visiting plan for your loved one, please contact the Clinical Manager Shannon Croft at 204-661-7294 or Amy Anis at 204-661-7217.