

Visitation Information Update – Effective November 15, 2021

We know social visits are important to the health and well being of our residents. We continue in our efforts to provide residents with safe access to visits by friends and family members while taking every precaution to keep your loved one safe. With increased COVID-19 activity – and the presence of highly infectious variants – we need to increase the protection of our vulnerable residents.

Please note, due to the quickly advancing winter weather, our courtyard is now closed for the season.

Visiting hours: daily 9:30am to 12:00pm AND 1:00pm to 5:00pm (includes weekends and holidays unless otherwise posted).

Fully immunized visitors/residents are those individuals who have received both doses (any combination) of an approved two dose COVID-19 vaccine (AstraZeneca, Pfizer, Moderna), OR a single dose of an approved single dose COVID-19 vaccine (Janssen/Johnson & Johnson) with more than 14 days having passed since the second dose (or approved sole dose) was received. Both the resident and the visitor must meet the fully immunized criteria to participate in the expanded social visitation.

Documented proof of vaccination status may include (please note, Concordia Place will not retain records of visitor vaccination status):

- Confirmation via QR code (Manitoba immunization card); or
- Paper version of Manitoba immunization card

Designated Family Caregiver Visits

- Up to **two (2)** people may be identified as designated family care givers
- Designated family caregivers are required to show proof of full vaccination
- Fully vaccinated designated family caregivers may continue to visit in the resident room anytime and for any length of time during the specific visiting hours noted above
- **One (1)** may visit at a time unless both designated family caregivers are from the same household
- Designated family caregivers who are not fully immunized are categorized as general visitors and may make an appointment to visit in the shelters according to the process for unvaccinated general visitors (please see below and call 431-277-5378)
- Will be screened before entry, including the requirement to provide proof of vaccination status (as noted above) and photo identification at each visit
- Will be signed in and out of the building and be required to provide contact information
- Will be required to follow Public Health/Infection Prevention & Control guidance, including hand hygiene and maintaining physical distancing
- Will be provided with a procedure mask and eye protection to be worn for the duration of the visit; staff will advise and provide support if additional precautions/protective equipment is required

General Visits by appointment only – call the Concordia Place screener between 9:15am and 5:00pm at **431-277-5378**

- Appointment are available 7-days a week between 9:15am to 12:00pm and 1:00pm to 5:00pm
- Visitors will be screened before entry
- Visitors will be signed in and out for the appointment and be required to provide contact information
- The facility will provide all general visitors with applicable personal protective equipment (PPE) based on the type of general visit. Please note provided PPE must be worn for the duration of the visit.
- Visitors MUST complete hand hygiene upon entry to the shelter and before/after contact with the health care workers or the shelter/building environment
- Visitors MUST always maintain physical distancing of 6 feet/2 meters – resident and visitor cannot touch (apart from exceptions noted based on type of visit)
- Out of province general visitors are permitted for those that show proof they are fully immunized and in end of life care situations.

Types of General Visits:

1) Fully Immunized Resident/General Visitors – In Building Visits

- Fully immunized general visitors will be required to provide proof of vaccination status (as noted above) and photo identification during the screening process at each visit
- In addition to a procedure mask, fully immunized general visitors will also be provided with eye protection and a date “Visitor” sticker that MUST be worn for the duration of the visit
- Visitors entering the building will be escorted to and from the resident room for their visit.
- Residents will be asked to wear a procedure mask if able
- **One (1)** general visitor or **two (2)** general visitors from the same household can visit at a time in the resident room.

2) Resident and/or General Visitors who are not fully immunized

- Appointments can be booked for a visit in the **visitation shelters** located in the southeast parking lot.
- **One (1)** general visitor or **two (2)** general visitors from the same household can visit at a time in the visitation shelter

Please reach out to the team during regular business hours, Monday to Friday 8:00am to 4:15pm, if you have questions or concerns about the visiting plan for your loved one.

- Shannon Croft at 204-661-7294
- Amy Anis at 204-661-7217
- Monika Sawatzky at 204-661-7186

Frequently Asked Questions (Resident Family) – General Visitation to Personal Care Homes