

Visitation Information – Update Effective September 4, 2021

We know social visits are important to the health and well being of our residents. We continue in our efforts to provide residents with safe access to visits by friends and family members while taking every precaution to keep your loved one safe.

Visiting hours: daily 9:30am to 12:00pm AND 1:00pm to 5:00pm (includes weekends and holidays unless otherwise posted).

Fully immunized visitors/residents are those individuals who have received both doses (any combination) of an approved two dose COVID-19 vaccine (AstraZeneca, Pfizer, Moderna), OR a single dose of an approved single dose COVID-19 vaccine (Janssen/Johnson & Johnson) with more than 14 days having passed since the second dose (or approved sole dose) was received. Both the resident and the visitor must meet the fully immunized criteria to participate in the expanded social visitation.

Documented proof of vaccination status may include (please note, Concordia Place will not retain records of visitor vaccination status):

- Confirmation via QR code (Manitoba immunization card);
- Paper version of Manitoba immunization card;
- Online confirmation of vaccine record through the Shared Health Online Results Portal <https://sharedhealthmb.ca/covid19/test-results/>
- Printout of vaccine record available through the Shared Health Online Results Portal <https://sharedhealthmb.ca/covid19/test-results/>

Designated Family Caregiver Visits

- Up to **two (2)** people may be identified as designated family care giver
- **One (1)** may visit at a time unless both designated family caregivers provide proof they are fully immunized
- Designated family caregivers may visit in the resident room anytime and for any length of time during the specific visiting hours noted above
- Fully immunized designated family caregivers visiting fully immunized residents may also visit in the courtyard at anytime during specific visiting hours. This allows expanded hours of access to the courtyard for fully immunized residents and designated family care givers. A coloured sticker will be provided to visitors meeting criteria to use the courtyard
- Designated family caregivers or residents who are not fully immunized who wish to visit outdoors may book an appointment time in the front bench seating area (speak to the screener or call 431-277-5378)
- Will be screened before entry
- Will be signed in and out of the building and be required to provide contact information
- Will be required to follow Public Health/Infection Prevention & Control guidance, including hand hygiene and maintaining physical distancing
- Will be provided with a procedure mask and eye protection to be worn for the duration of the visit (including outdoors in the courtyard); staff will advise and provide support if additional precautions/protective equipment is required

General Visits by appointment only – call the Concordia Place screener between 9:15am and 5:00pm at **431-277-5378**

- Appointment are available 7-days a week between 9:15am to 12:00pm and 1:00pm to 5:00pm
- Visitors will be screened before entry
- Visitors will be signed in and out for the appointment and be required to provide contact information
- The facility will provide all general visitors with applicable personal protective equipment (PPE) based on the type of general visit. Please note provided PPE must be worn for the duration of the visit.
- Visitors MUST complete hand hygiene upon entry to the shelter and before/after contact with the health care workers or the shelter/building environment
- Visitors MUST always maintain physical distancing of 6 feet/2 meters – resident and visitor cannot touch (apart from exceptions noted based on type of visit)
- Out of province general visitors are permitted for those that show proof they are fully immunized and in end of life care situations.

Types of General Visits:

1) Fully Immunized Resident/General Visitors – In Building Visits

- Fully immunized general visitors will be required to provide proof of vaccination status (as noted above) and photo identification during the screening process at each visit
- In addition to a procedure mask, fully immunized general visitors will also be provided with eye protection and a date “Visitor” sticker that MUST be worn for the duration of the visit (including in the courtyard)
- Visitors entering the building will be escorted to and from the resident room for their visit.
- Residents will be asked to wear a procedure mask if able
- **One (1)** general visitor or **two (2)** general visitors from the same household can visit at a time in the resident room.
- Fully immunized general visitors/residents may also visit in the courtyard during their scheduled appointment time. A coloured sticker will be provided to visitors intending to use the courtyard. The visitor may assist with the resident’s wheelchair if needed, observing hand hygiene before and after assist

2) Resident and/or General Visitors who are not fully immunized

- Appointments can be booked for an appointment in the **visitation shelters** located in the southeast parking lot. Weather permitting, these visits will continue to be moved to the bench seating area at the front of the building
- **One (1)** general visitor or **two (2)** general visitors from the same household can visit at a time in the visitation shelter

3) Outdoor General Visitor Appointments

- Appointments can be booked for up to **four (4)** general visitors for a visit in the bench seating area at the front of the building
- Please note, if there is inclement weather, the outdoor visit will be moved to the visitation shelter. If this is the case, **one (1)** general visitor or **two (2)** general visitors from the same household can visit in the visitation shelter.

Please reach out to the team during regular business hours, Monday to Friday 8:00am to 4:15pm, if you have questions or concerns about the visiting plan for your loved one.

- Shannon Croft at 204-661-7294
- Amy Anis at 204-661-7217
- Monika Sawatzky at 204-661-7186

[Letter to Resident Families – June 16, 2021 – Long Term Care \(LTC\) On-site](#)

[Visitation Update – Effective June 21, 2021](#)

[Visitation Update – Effective July 2, 2021](#)

[Frequently Asked Questions \(Resident Family\) – General Visitation to Personal Care Homes](#)