

Visitation Information – Update June 17, 2021

Effective June 21, 2021 – Expanded Social Visitation for Fully Immunized Residents and General Visitors

As levels of COVID-19 remain elevated in Manitoba, licensed personal care homes in the province remain at **Pandemic Response Level Red – Critical** and our efforts to provide residents with safe access to visits by friends and family members continue. We continue to take every precaution to keep your loved one safe, however, we know that social visits are important to the health and well being of our residents.

With high vaccination rates among our residents and in the community, we are pleased to be able to offer expanded social visitation for our fully immunized residents and their fully immunized general visitors.

Fully immunized residents and general visitors are those individuals who have received both doses of the COVID-19 vaccine, and whose second dose was received more than 14 days before the planned visit. Both the resident and the visitor must meet these criteria.

The following is the Concordia Place plan for implementing the expanded social visitation principles.

Visiting hours are daily between 9:30am to 12:00pm and 1:00pm to 5:00pm. This includes weekends and holidays unless otherwise posted

The process for **designated family caregiver visits** (someone the resident or substitute decision maker identifies and designates as an essential partner in care) is essentially unchanged:

- Up to **two (2)** people may be identified as designated family caregivers and **one (1)** may visit at a time **unless they both provide proof of meeting the required vaccination criteria**
- Designated family caregivers may visit in the resident room anytime and for any length of time during the specific visiting hours noted above. Designated caregivers can also visit in the courtyard during specific scheduled times. Please see the Courtyard Calendar link on the CP Website Home Page.
- Will be screened before entry
- Will be signed in and out of the building and be required to provide contact information
- Will be required to follow Public Health/Infection Prevention & Control guidance, including hand hygiene and maintaining physical distancing
- Will be provided with a procedure mask and eye protection to be worn for the duration of the visit; staff will advise and provide support if additional precautions/protective equipment is required.

General Visitors:

There are **three (3)** options for general visitor appointments

1. **Resident/general visitor who are not fully immunized** – general visitors can continue to book an appointment in the **visitation shelters** located in the southeast parking lot. Weather permitting these visit appointments will be moved to the bench seating area at the front of the building
 - **One (1)** general visitor can visit at a time in the visitation shelter
2. **Fully immunized resident/general visitor** – general visitors can book an appointment for an in-room visit
 - **One (1)** general visitor or **two (2)** general visitors from the same household can visit at a time in the resident room.
 - The door to the resident room is to remain open during visits
3. **Fully immunized resident general visitor** – general visitors can book an appointment for an outside visit
 - Up to **four (4)** general visitors can book an appointment for a visit in the bench seating area at the front of the building
 - Please note, if there is inclement weather, the outdoor visit will be moved to the visitation shelter. If this is the case, **one (1)** general visitor or **two (2)** general visitors from the same household can visit in the visitation shelter.

For all general visits:

- General visits are permitted by appointment only and subject to space limitations.
- To book a general appointment, please call the Concordia Place screener phone between 9:15am and 5:00pm at **431-277-5378**
 - screeners are available 7-days a week to book appointments
- Appointments are available daily between 9:15am to 12:00pm and 1:00pm to 5:00pm
- Visitors will be screened before entry
- Visitors will be signed in and out for the appointment and be required to provide contact information
- Fully immunized general visitors will be required to provide proof of vaccination status and photo identification during the screening process at each visit.
- Documented proof of vaccination status may include (please note, we Place will not retain records of visitor vaccination status):
 - Confirmation via QR code (Manitoba immunization card);
 - Paper version of Manitoba immunization card;
 - Online confirmation of vaccine record through the Shared Health Online Results Portal <https://sharedhealthmb.ca/covid19/test-results/>

- Printout of vaccine record available through the Shared Health Online Results Portal <https://sharedhealthmb.ca/covid19/test-results/>
- The facility will provide the general visitor with a procedure mask that MUST be worn for the duration of the visit.
- Please note, fully immunized general visitors entering the building will also be provided with eye protection and a dated “visitor” sticker that MUST be worn for the duration of the visit
- Visitors entering the building will be escorted to and from the resident room for their visit.
- Residents will be asked to wear a procedure mask if able
- Visitors MUST complete hand hygiene upon entry to the shelter and before/after contact with the health care workers or the shelter/building environment
- Visitors MUST always maintain physical distancing of six feet/2 meters – resident and visitor cannot touch
- Eating and drinking is not permitted in the facility or visitation shelters.
- Out of province general visitors are permitted only for end of life care situations unless they out of province visitors can demonstrate they are fully vaccinated and 2 weeks have passed since their second dose.

Please reach out to the team during regular business hours, Monday to Friday 8:00am to 4:15pm, if you have any questions or concerns about the visiting plan for your loved one.

- Shannon Croft at 204-661-7294
- Amy Anis at 204-661-7217
- Monika Sawatzky at 204-661-7186

[Letter to Resident Families – June 16, 2021 – Long Term Care \(LTC\) On-site](#)

[Visitation Update – Effective June 21, 2021](#)

[Frequently Asked Questions \(Resident Family\) – General Visitation to Personal Care Homes](#)